



Facility

Name: YDI Heights Head Start **License Number:** 90506
Address: 2520 Virginia NE, Albuquerque, NM 87110
Phone: 5052127318 **Fax:** **E-mail:** jchavez@ydinm.org

License Information

Type: 5 Star FOCUS Child Care Center **Status:** Licensed **Issue Date:** 05/01/2018 **Expiration Date:** 04/30/2019

Capacity

Over Age 2: 82 **Under Age 2:** 41 **Night Care:** **Playground:** 33
Square Footage: 0

Census

Over 2: 68 **Under 2:** 16

Classrooms

Number of Classrooms: 6

Days and Hours of Operation

Monday 7:30 AM - 2:30 PM	Tuesday 7:30 AM - 2:30 PM	Wednesday 7:30 AM - 2:30 PM	Thursday 7:30 AM - 2:30 PM	Friday 7:30 AM - 2:30 PM
Saturday Closed	Sunday Closed			

Inspection

Date: 03/18/2019 **Time In:** 11:30 AM **Time Out:** 12:10 PM **Purpose:** Incident Investigation

Licensure

8.16.2.11 D Non-transferable Restrictions of License	Not Inspected
8.16.2.11 A Types of Licenses	Not Inspected
8.16.2.11 B Renewal of License	Not Inspected

Licensure (*continued*)

8.16.2.12 A, K, M Licensing Actions and Administrative Appeals

Non-compliance

The licensing department may initiate negative licensing action based on violations of regulations that place the health, safety or welfare of children at risk.

Corrective Action Plan

The licensee will submit a corrective action plan to ensure correction and ongoing compliance with all licensing requirements.

Regulation: 8.16.2.12.A.

Date to be Completed: 04/14/2019

8.16.2.17 E, F Surveys for Child Care Facilities

Not Inspected

8.16.2.18 D Complaints

Not Inspected

8.16.2.21 A Licensing Requirements

Not Inspected

8.16.2.21 C Incident Reporting Requirements

Non-compliance

The center failed to notify parents or guardians in writing of an incident regarding 8.16.2.21 LICENSING REPORTING REQUIREMENTS FOR CENTERS:

(C) INCIDENT REPORTING REQUIREMENTS:

(1) *The licensee will report to the appropriate authorities the following incidents. After making a report to the appropriate authorities, the licensee shall notify the licensing authority of the incident giving rise to its report as soon as possible but no later than 24 hours after the incident occurred. A report should first be made by telephone and followed with written notification. The licensee shall report any incident that has threatened or could threaten the health and safety of the children and staff members.*

Corrective Action Plan

Parents or guardians will be notified in writing of an incident that threatened or could have threatened the health or safety of children in the center.

Regulation: 8.16.2.21.C.1.

Date to be Completed: 04/17/2019

8.16.2.21 B Capacity of Centers

Not Inspected

Administrative Requirements

8.16.2.22 F Personnel Records

Not Inspected

8.16.2.22 B Mission, Philosophy and Curriculum Statement

Not Inspected

8.16.2.22 E Children's Records

Not Inspected

8.16.2.22 C Policy and Procedures

Not Inspected

Administrative Requirements (*continued*)

8.16.2.22 A Administrative Records	<i>Not Inspected</i>
8.16.2.22 G Personnel Handbook	<i>Not Inspected</i>
8.16.2.22 D Family Handbook	<i>Not Inspected</i>

Personnel & Staffing

8.16.2.23 B Staff Qualifications and Training	<i>Not Inspected</i>
8.16.2.23 A Personnel and Staffing Requirements	<i>Not Inspected</i>
8.16.2.23 C Staff/Child Ratios and Group Sizes	<i>Not Inspected</i>

Services & Care of Children

8.16.2.24 K Swimming, Wading and Water	<i>Not Inspected</i>
8.16.2.24 F Additional Requirements for Night Care	<i>Not Inspected</i>
8.16.2.24 G Physical Environment	<i>Not Inspected</i>
8.16.2.24 D Diapering and Toileting	<i>Not Inspected</i>
8.16.2.24 L Field Trips	<i>Not Inspected</i>
8.16.2.24 C Additional Requirements for Infants and Toddlers	<i>Not Inspected</i>
8.16.2.24 J Outdoor Play Areas	<i>Not Inspected</i>
8.16.2.24 H Social-Emotional Responsive Environment	Non-compliance

Educators in the 18 mo. - 35 mo. class room(s) failed to talk, actively listen, and respond appropriately to children when an educator was observed roughly pushing a child against a table while the child was sitting in a chair.

Corrective Action Plan

Educators will talk, actively listen, and respond appropriately to children.

Regulation: 8.16.2.24.H.2.

Date to be Completed: 04/14/2019

Educators in the 18 mo. - 35 mo. class room(s) failed to talk, actively listen, and respond appropriately to children when roughly turned a child over while the child was on her mat.

Corrective Action Plan

Educators will talk, actively listen, and respond appropriately to children.

Regulation: 8.16.2.24.H.2.

Date to be Completed: 04/14/2019

8.16.2.24 H Social-Emotional Responsive Environment (continued)**Non-compliance**

Educators in the 18 mo. - 35 mo. class room(s) failed to talk, actively listen, and respond appropriately to children when a child walked away from his group and was made to join the other children while the child's educator forcefully put his hand through the rope ring.

Corrective Action Plan

Educators will talk, actively listen, and respond appropriately to children.

Regulation: 8.16.2.24.H.2.

Date to be Completed: 04/14/2019

During the inspection, it was observed that the educator(s) in the 18 mo. - 35 mo. class room(s) was/were not calm when a stressful situation occurred when An educator was observed by another educator yelling at a children.

Corrective Action Plan

Educators should remain calm in stressful situations.

Regulation: 8.16.2.24.H.1.

Date to be Completed: 04/14/2019

Educator(s) in the 18 mo. - 35 mo. class room failed to make appropriate physical contact to comfort and support children in daily routines and interactions when children were distressed. The following was observed: An educator was impatient with a child when the child was attempting to put on his jacket.

Corrective Action Plan

Educators will make appropriate physical contact to comfort and support children in daily routines and interactions. When children are distressed, Educators will comfort them.

Regulation: 8.16.2.24.H.4.

Date to be Completed: 04/14/2019

Educators in the 18 mo. - 35 mo. class room(s) failed to talk, actively listen, and respond appropriately to children when an educator grabbed a child by the jacket while on the playground.

Corrective Action Plan

Educators will talk, actively listen, and respond appropriately to children.

Regulation: 8.16.2.24.H.2.

Date to be Completed: 04/14/2019

8.16.2.24 B Naps or Rest Period**Not Inspected**

Services & Care of Children *(continued)*

8.16.2.24 A Guidance

Non-compliance

Guidance being used by staff in the toddler class room(s) is not positive and does not include redirection and clear limits to encourage the child's ability to become self-disciplined.

8.16.2.24 SERVICES AND CARE OF CHILDREN IN CENTERS:

A. GUIDANCE:

(1) A center will have written policies and procedures clearly outlining guidance practices.

Centers will give this information to all parent and staff who will sign a form to acknowledge that they have read and understand these policies and procedures.

(2) Guidance will be consistent and age appropriate.

(3) Guidance shall be positive and include redirection and clear limits that encourage the child's ability to become self-disciplined. The use of physical or mechanical restraints is prohibited unless due to documented emergencies or medically documented necessity.

(4) A Center will not use the following disciplinary practices:

(a) physical punishment of any type, including shaking, biting, hitting, pinching or putting anything on or in a child's mouth;

(c) abusive or profane language including yelling;

(d) any form of public or private humiliation, including threats of physical punishment.

Corrective Action Plan

The center's guidance practices will be reviewed with staff to ensure positive guidance, redirection, and clear limits are used.

Regulation: 8.16.2.24.A.1., 8.16.2.24.A.2., 8.16.2.24.A.3., 8.16.2.24.A.4.

Date to be Completed: 04/14/2019

8.16.2.24 I Equipment and Program

Not Inspected

8.16.2.24 E Additional Requirements for Children with Special Needs

Not Inspected

Food Service

8.16.2.25 C Menus

Not Inspected

8.16.2.25 B Meals and Snacks

Not Inspected

8.16.2.25 D Kitchens

Not Inspected

8.16.2.25 E Meal Times

Not Inspected

Health & Safety Requirements

8.16.2.26 B First Aid Requirements

Not Inspected

8.16.2.26 A Hygiene

Not Inspected

8.16.2.26 C Medication

Not Inspected

Health & Safety Requirements *(continued)*

8.16.2.27 A-D Illness Requirements for Centers	Not Inspected
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8.16.2.28 A-H Transportation Requirements for Centers	Not Inspected
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Buildings, Grounds & Safety

8.16.2.29 C Mechanical Systems	Not Inspected
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8.16.2.29 B Pest Control	Not Inspected
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8.16.2.29 H3(f)(i)(k) Safety Compliance	Not Inspected
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8.16.2.29 G Toilet and Bathing Facilities	Not Inspected
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8.16.2.29 F Exits and Windows	Not Inspected
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8.16.2.29 J Pets	Not Inspected
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8.16.2.29 A Housekeeping	Not Inspected
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8.16.2.29 E Lighting, Lighting Fixtures and Electrical	Not Inspected
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8.16.2.29 D Water and Waste	Not Inspected
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8.16.2.29 H Safety Compliance	Not Inspected
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Additional Comments

None

Signatures

Please Note: Per CYFD regulation NMAC 8.16.2, failure to comply with the corrective action plans noted above, may result in further action taken against the licensee.



Surveyor: Patricia Williams



Facility Representative: Julie Bejarano Chavez